

Supul Amarakoon

Product Designer | Product Manager | MDPM '25
supul.me | supul.amarakoon@gmail.com

PROFESSIONAL SUMMARY

Product-focused professional with 7+ years of experience building B2B SaaS and internal enterprise platforms in regulated environments. Skilled across product discovery, delivery, and release management, with a strong foundation in UX design and systems thinking. Proven ability to translate ambiguous problems into validated product strategies and ship secure, scalable solutions.

EDUCATION

Master of Digital Product Management
Queen’s University (2024–2025, GPA: 4.2)

Bachelor of Information Technology and
Bachelor of Media Arts and Production
University of Canberra (2011–2015)

SKILLS AND TOOLS

Product & Project

Jira, Confluence, GitHub, Bitbucket,
Monday.com, Trello, Asana, Miro

Methodologies

Product Discovery, Agile & Scrum,
OKRs, Stakeholder Management,
Roadmapping, Release Management

Design & UX

Figma, Sketch, Balsamiq, Adobe CC

Ops and Support

ServiceNow, Release Planning, QA
Support, Documentation

AI

ChatGPT, GitHub Copilot, Perplexity
AI (research & synthesis), Midjourney,
DALL·E

Frontend & Dev

HTML, CSS, SASS, JavaScript,
TypeScript, Vue.js, Astro

WORK EXPERIENCE

Senior Product Designer | Release Manager | Acting Product Manager

Scotiabank, Toronto January 2022 - Present

- Led end-to-end delivery of an RFQ and risk management POC in under 30 days, unblocking a previously stalled initiative and securing stakeholder buy-in for continuation.
- Designed internal trade tools for global desks, improving usability and workflow continuity during a large-scale legacy system migration.
- Owned the full release lifecycle, coordinating 6+ cross-functional teams across engineering, security, and operations through soft launch and production go-live.
- Led a large-scale disaster recovery initiative across 10+ teams to meet enterprise compliance and audit requirements.
- Led release planning and Release SCRUMs, making product tradeoffs to balance delivery risk, platform stability, and timelines in a regulated environment.
- Created onboarding docs, access workflows, and QA test cases.
- Coordinated an internal vulnerability management initiative to achieve full security compliance.
- Recognized as a 2023 top performer; awarded for platform security and customer centricity.

Associate Product Manager

Solar Offset, Alberta (Remote) Sep 2024 - Sep 2025

- Drove product discovery via stakeholder and user interviews to define a validated product opportunity and initial product direction.
- Defined and tracked OKRs and KPIs to guide product development and measure early product-market fit.
- Led UX design and usability testing for a mobile carbon credit tracking app, incorporating ethical UX principles and iterative user feedback.
- Conducted technical and operational feasibility analysis (AI, IoT, cloud, security) to inform scalability, GTM, and long-term product viability.
- Delivered POC; received 5/5 client rating; product slated for implementation.

Product Designer

Wittaya Aqua International, Toronto January 2019 - December 2021

- Designed B2B/B2C platforms (AquaOP Feed & Farm) for web and mobile.
- Contributed to frontend development in desktop applications and websites.
- Built multilingual marketing sites and assets; ran campaigns that doubled user base.
- Supported design, marketing, and growth during early-stage scaling.

Other Roles

Content Marketer Mosaic Manufacturing, Toronto - 2018

Product Designer Parkr Inc., Waterloo - 2017

Media CX Manager Itelasoft Pvt. Ltd., - 2015-2016